

VIII. CERTIFICATION, ELIGIBILITY & COORDINATION OF SERVICES

(Please indicate) State Agency: [West Virginia](#)

for FY [2022](#)

The review of certification, eligibility and coordination of services involves the process of determining and documenting participant eligibility (income eligibility as well as nutritional risk determination, standards and criteria), and the coordination of certification activities with other health services.

During a disaster or public health emergency, the State agency may request a program waiver or implement existing WIC regulatory and programmatic flexibilities to support the continuation of Program benefits and services. State agencies should consider the overarching authority, i.e., Stafford Act or provision(s) authorized by Congress, before developing a policy and procedure. The State agency must provide a detailed description of how it plans to operationalize the waiver and/or flexibility through their procedure manual where applicable. Please note the State Plan Guidance is not intended to [include/capture] a description of waivers authorized by Congress with separate [reporting requirements and timeframes/terms and conditions], i.e. the Families First Coronavirus Response Act (PL 116-127).

- A. [Eligibility Determination and Documentation - 246.7\(c\)\(1\); 2\(1\); 246.7\(d\)\(1\); \(2\)\(v\)\(B\)](#)**: describe the policies and procedures for determining and documenting eligibility including the application process, residency requirements, identity requirements, documented physical presence or valid exception; proof of categorical eligibility, income limits, income eligibility documentation, determination of special populations and a definition of and policy toward the economic unit.
- B. [Nutrition Risk Determination, Documentation, and Priority Assignment - 246.4\(a\)\(11\)\(i\)](#)**: describe the policies and procedures for determining and documenting nutritional risk and priority assignments. Include a copy of the nutritional risk criteria the State agency plans to use with the appropriate documentation.
- C. [Health Care Agreements, Referrals, and Coordination - 246.4\(a\)\(6\); \(7\); \(8\) and \(19\)](#)**: describe the procedures for coordinating agreements and services with other health care providers at the State and local agency level including procedures to ensure that benefits are provided to persons with special needs.
- D. [Processing Standards - 246.4\(a\)\(11\)\(i\); 246.7\(f\)\(2\)](#)**: describe the State agency's processing procedures to ensure that the required standards and timelines are met.
- E. [Certification Periods - 246.4\(a\)\(11\)\(i\); 246.7\(g\)](#)**: describe the policies and procedures used to establish certification periods for participants and the autonomy (if applicable) granted to local agencies in determining eligibility time periods.
- F. [Transfer of Certification - 246.4\(a\)\(6\); \(11\)\(i\); and 246.7\(k\)](#)**: describe the State agency's procedures for the transfer of certification and VOC cards ensuring that vital participant and program information is included.
- G. [Dual Participation, Participant Rights and Responsibilities, Fair Hearing Procedures, and Sanction System - 246.4\(a\)\(11\)\(i\); \(16\); \(17\) and \(18\); 246.7\(h\); 246.7\(i\)\(10\); 246.7\(j\); 246.7\(l\)](#)**: describe the procedures used to detect and prevent dual participation at the State and local level, the procedures for ensuring participants are notified of their rights and responsibilities, and the procedures regarding participant fair hearings and sanction system .

A. Eligibility, Determination, and Documentation

1. Application Process

a. The State agency requires all local agencies to use a standardized application process for all persons applying for the WIC Program

Yes No

b. The State agency shares Statewide or at local agency (check one), a common income application or certification form with (check all that apply):

- No other benefit programs Medicaid
- TANF SNAP
- Maternal and Child Health (MCH) Other reduced-price health care program(s)
- Other (specify):

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):

[Policy and Procedure 2.01 Certification of Participants; 2.06 Income Eligibility Requirements](#)

2. Residency, Identity and Physical Presence Requirements

a. The State agency requires documentation of residency

Yes; select all that apply:

- Driver's license
- Passport
- State issued identification card
- Employer issued identity card
- Documentation from participation in a means-tested program.
- Other (please list all that are accepted) see Policy and Procedure 2.04 Residency Requirements; 2.17 Attachment #2

Signed statement that documentation of residency information is not available and why (e.g. homeless, theft, fire)

No (Specify why, e.g., ITOs and Alaska natives who are exempt from this requirement):

b. The State agency has reciprocal agreements concerning residency with other State agencies

Yes; list States:

No

Describe any reciprocal agreements:

c. The State agency has special residency policies and procedures for how the following special categories should be treated (check all that apply):

- Homeless applicants Institutionalized applicants
- Migrants Indian Tribal Organizations
- None Other (specify):

d. The State agency requires proof of identity from each applicant at certification

Yes

No (If no, why not?):

e. The State agency requires physical presence of the applicant or a valid exception to be documented:

Yes except for the following condition(s):

Applicant or parent/caretaker is an individual with disabilities which prevent him/her from being physically present at the WIC clinic (e.g., medical equipment, bedrest or serious illness exacerbated by coming into clinic).

Applicant is an infant or child receiving documented ongoing health care from any health care provider, including the local agency; being physically present would pose an unreasonable barrier; and the infant or child was present at his/her initial WIC certification.

Applicant is an infant under 8 weeks of age who cannot be present at the time of certification (for a reason determined appropriate by the local agency) and for whom all necessary certification information is provided.

Applicant is an infant or child who was present at his/her initial certification; was present at certification within the one-year period of the most recent determination; and is under the care of one or more working parent, or under the care of primary working caretakers whose status presents a barrier to bringing the infant or child in to the WIC clinic.

3. The State agency requires applicants to submit proof of categorical eligibility for (check all that apply):

All pregnant women Pregnant women not visibly pregnant

Postpartum women Children

Infants Other (specify):

4. Income Limits for Eligibility

a. The State agency gross income limit for income eligibility is 185% of the federal income guidelines

Yes, with no local agency exceptions

Yes, with local agency variation

No, with no local agency exceptions
(specify State maximum percent of poverty: %)

No, with local agency variation
(specify State maximum percent of poverty: %)

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.06 Attachment #1 Income Eligibility Requirements](#)

b. The State agency implements income eligibility guidelines concurrently with Medicaid

Yes No

ADDITIONAL DETAIL: Please attach a copy of the income guidelines in the Appendix or the appropriate citation in the Procedure Manual. Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.06 Attachment #1 Income Eligibility Requirements](#)

c. The State agency requires documentation of an applicant's, or certain family members' eligibility to receive benefits in the following means-tested programs that confer adjunctive income eligibility for WIC, as set forth in [246.7\(d\)\(2\)\(vi\)](#):

Poverty Level

TANF (specify State "percent of poverty") [150%](#)

- SNAP %
- Medicaid (specify State "percent of poverty" for each only)% 150%, 150 – 185 (pregnant women)
- Pregnant women and infants 150%
- Children 150%
- Other categorically eligible women 150%

d. The State agency uses documented eligibility for participation in other means-tested programs to establish automatic WIC income eligibility (check all that apply, and the poverty levels used for each):

- | | <u>Poverty Level</u> |
|--|----------------------|
| <input type="checkbox"/> Free or Reduced-Price School Meals | % |
| <input type="checkbox"/> Supplemental Security Income (SSI) | % |
| <input checked="" type="checkbox"/> Other State-provided health insurance (specify State "percent of poverty" maximum %) | 150 – 185% |
| <input type="checkbox"/> Food Distribution Program on Indian Reservations (FDPIR) | % |
| <input type="checkbox"/> Other (specify): | % |

e. Individuals are required to document that they or a family member are certified as eligible to receive TANF, Medicaid, or SNAP benefits or, under the State option, certified as eligible to receive benefits in State-administered programs by providing:

- Program ID card (only if it includes dates of eligibility) or notice of current eligibility
- Documentation of participation in State-administered programs (and such programs require documentation of income and have income guidelines at or below WIC's income guideline of 185% of poverty).
(Program[s]:)

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.06 Income Eligibility Requirements](#)

5. Income Eligibility Documentation

a. For WIC applicants whose income eligibility is not based on adjunctive or automatic income eligibility in another means-tested program, the State agency requires (check all that apply):

- Documentation of income information
- Signed statement that documentation of income information is not available and why
- Notation in the participant record if the applicant declares no income and why
- Other (specify):

b. Exceptions to income documentation are made for the following:

- The necessary information is not available
- The income documentation presents an unreasonable barrier to participation as determined by the State agency
- Those applicants with no income
- Those applicants who work for cash
- Other (specify):

c. If the applicant does not supply the necessary documentation at the certification appointment, local agencies are generally instructed to do the following:

Certification process is terminated, and no food instruments/cash-value vouchers are provided; appointment rescheduled

Temporary certification (not to exceed 30 days) for applicants that have one qualifying nutrition risk and are able to present at least two of the three required documents (identification, residency, and income) during a certification appointment is completed and food instruments are provided. However, if applicant does not provide documentation within 30 days, certification expires, and a new eligibility determination must be conducted.

Other (specify): **Complete appointment (anthropometrics, hematological testing, nutrition risk) on paper (C-TAD); allow applicant to come back with required forms.**

d. **The State agency requires** **State-wide, or** **at local agency discretion (check one), the verification of applicant income information, if determined necessary**

No

Yes (check all sources required, as appropriate):

Employer

Public assistance offices

State employment offices (wage match, unemployment)

Social Security Administration

School districts/offices

Collateral contacts

Other (specify):

e. **The State agency has specific policies that define actions to be taken at a mid-certification appointment if a participant's income changes.**

Yes; Please specify Policy and Procedure 2.06 Income Eligibility Requirements No

f. **The State agency allows documentation of alternate income procedures for Indian or Indian Health Service (IHS) operated local agencies.**

Yes No Not Applicable

g. **The State agency has a specific policy that addresses income from benefits provided by a State-administered programs.**

Yes No

h. **The State agency has a specific policy to ensure that certain types of income, such as combat pay or Family Subsistence Supplemental Allowance (FSSA) payments for households that include service members, are excluded from consideration in the WIC income eligibility determination, as provided by law and regulation.**

Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
Policy and Procedure 2.06 and 2.06 Attachment #3 Income Eligibility Requirements

6. **In determining an applicant's income eligibility for WIC, the State agency excludes basic allowance for housing received by military services personnel residing off military installations and in privatized housing, whether on- or off-base.**

Yes, State-wide No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
Policy and Procedure 2.06 and 2.06 Attachment #3 Income Eligibility Requirements

7. The State agency excludes cost-of-living allowances for military personnel on duty outside of the contiguous 48 States (OCONUS COLA) from applicant income for purposes of WIC income determination.

Yes, State-wide No

8. In determining an applicant's income eligibility for WIC, the State agency excludes payments given to deployed military service members. These payments are in accordance with Chapter 5 of Title 37 of the U.S.C.

Yes, State-wide No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation): [Policy and Procedure 2.06 and 2.06 Attachment #3 Income Eligibility Requirements](#)

9. In determining an applicant's income eligibility for WIC, the State agency calculates multiple income sources received by an applicant's household at different frequencies in accordance with WIC Policy Memo 2011-7 and compares the sum to the established WIC IEGs.

Yes, State-wide No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation): [Policy and Procedure 2.06 Income Eligibility Requirements](#)

10. The State agency defines the economic unit in accordance with WIC Policy Memo 2013-3.

Yes No (if no, why not):

Provide the definition of an economic unit used by the State agency in the Appendix or the appropriate citation in the Procedure Manual.

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation): [Policy and Procedure 2.06 Income Eligibility Requirements](#)

11. The State agency has specific policies or lists examples concerning the determination of the economic unit for (check all that apply):

- Foster children
- Divorced/legally separated parents; stepparents
- Absentee spouse (military hardship tours, etc.)
- Cohabitation
- Institutionalized applicants (including incarcerated applicants)
- Homeless applicants
- Minors ("emancipated" minors)
- Separate economic units under the same roof
- Striker/unemployed
- Students away at school
- Self-employed applicants
- Other (specify): [see Policy and Procedure 2.06](#)

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation): [Policy and Procedure 2.06 Income Eligibility Requirements](#)

12. Mid-Certification Disqualification

- a. **The State agency ensures that local agencies are required to stipulate that an individual is not automatically disqualified mid-certification since she/he no longer participates in one or more of the Programs for which they were originally determined adjunctively/automatically income eligible.**

Yes No

- b. **WIC regulations specify that when income eligibility is reassessed mid-certification, State/local agencies are required to reevaluate the Programs for which the individual could be determined adjunctively/automatically income eligible. If the individual cannot qualify based on eligibility for one of these Programs, eligibility must be determined based on WIC income guidelines and disqualification made only after all options are exhausted. The State agency ensures its policy and procedures comply with this requirement:**

Yes No

B. Nutrition Risk Determination, Documentation and Priority Assignment

1. Nutrition Risk Determination and Documentation

- a. **Professionals authorized by the State agency as Competent Professional Authorities (CPAs) to determine nutritional risk include (check all that apply):**

<u>Qualification</u>	<u>Can certify for:</u>	
	<u>Priorities I-III</u>	<u>All Priorities</u>
RD or Masters Level Nutritionist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Bachelor's Level Nutritionist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Physician	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Physician Assistant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Registered Nurse	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Licensed Practical Nurse	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Home Economist	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Paraprofessional	<input type="checkbox"/>	<input type="checkbox"/>
Other (Specify):		

- b. **The State agency authorizes local agencies to (check all that apply):**

Conduct Anthropometric and Hematological measurements
 Use medical referral data for Anthropometric and Hematological measurements
 Conduct measurements only when medical referral data are unavailable

- c. **The State agency uses only FNS-approved nutrition risk criteria, as referenced in Policy Memorandum #2011-5, WIC Nutrition Risk Criteria, and transmittal memorandum (dated May 21, 2019) that list the revised risk criteria requiring implementation by 10/1/2020, published on the FNS PartnerWeb, to document nutrition risk. (Note: The implementation date for the revised criteria included in the transmittal memo dated 12/17/2020 is 10/1/2022.)**

Yes No

Please append a copy of the revised nutrition risk criteria in its entirety to this State Plan.

- d. **The State agency modifies nutrition risk criteria such that criteria definitions are more**

restrictive than nationally established definitions.

Yes (list criteria):

No

e. Hematological risk determination:

The State agency requires (check one of the following):

Bloodwork data to be collected at the time of certification (Statewide).

Bloodwork data to be collected within 90 days of certification, so long as the participant is determined to have at least one qualifying nutritional risk at the time of certification (Statewide), and the State has implemented procedures to ensure receipt of data.

The State agency ensures that hematological assessment data are current and reflective of participant status, to include a bloodwork periodicity schedule that conforms to the requirements as described in [246.7\(e\)\(1\)\(ii\)\(B\)](#).

Yes No

The State agency allows local agencies the option of obtaining bloodwork on children ages 2-5 annually if prior certification results were normal.

Yes No

f. Anthropometric risk determination:

The State agency allows (check one):

Anthropometric data for certification to be no older than 60 days (Statewide)

A shorter (less than 60 days) limit on age of anthropometric data for certification

g. Nutrition assessment:

(i) Local agencies are required to perform a complete nutrition assessment (as described in the *Value Enhanced Nutrition Assessment [VENA] Guidance*) for all participants.

Yes No (explain):

(ii) Local agencies are required to perform a mid-certification nutrition assessment (as described in the *Guidance for Providing Quality Nutrition Services during Extended Certification Periods*) for all participants with and extended certification period.

Yes Not Applicable: (The State agency does not utilize the extended certification option for any participant category)

(iii) The State agency policy requires that nutrition assessment intake information be collected on a State agency mandated form or Management Information System (MIS).

Yes No

If yes, attach mandated forms (or MIS screen shots) or specify location in the procedure manual and reference below.

If no, the State agency assures quality of nutrition assessment by:

Requiring local agencies to submit forms for approval

Annually monitoring the locally developed forms during local agency review

Other (specify):

(iv) Dietary assessment is based on professionally recognized guidelines (e.g., Dietary Guidelines for Americans, My Plate Food Guide, American Academy of Pediatrics)

- Yes (specify): [Dietary Guidelines for Americans, MyPlate Food Guide, American Academy of Pediatrics](#)
- No (explain):

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (cite): [Policy and Procedure 2.11 Nutrition Risk Criteria; 2.12 Anthropometrics Measurements; 2.13 Hematological Testing; 11.02 Competent Professional Authority; Appendix Z \(3 forms\) – CTAD Woman, CTAD Child, CTAD Infant](#) (each form reflects the screens in Crossroads needed to complete the appointment)

2. Documentation

a. The State agency requires documentation in the applicant's case file for all nutrition risk criteria used to establish WIC eligibility (check one) (as described in FNS Policy Memorandum #2008-4, WIC Nutrition Services Documentation):

- Yes, supported by a written "exceptions" policy (e.g., policies to direct clinic staff in situations in which documentation is unavailable)
- Yes, with CPA discretion when to waive documentation requirement (no written policy)
- No (explain):

b. As a matter of policy, the State agency requires the documentation of nutritional risk criteria on a participant's certification form in the following manner:

- All identified risk criteria are recorded
- A set number of criteria is recorded (maximum number is 10 criteria)
- Local agency personnel decide how many and which criteria are recorded
- Other (specify):

3. Priority Assignments

a. Participants certified for regression

- Remain in the same priority in which they were previously assigned
- Are assigned to Priority VII, regardless of their initial priority at first certification
- Other (specify):

b. The State agency requires verification for all nutrition risk criteria that require a physician's diagnosis.

- Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (cite): [Policy and Procedure 2.11 Nutrition Risk Criteria](#)

c. Participants may be certified for regression (check all that apply):

- A single six-month period
- One time following a certification period
- No policy, local agency discretion

d. High risk postpartum women are assigned to the following priority:

- Priority III

- Priority IV
- Priority V
- Priority VI

e. Participants certified solely due to homelessness/migrancy are assigned to the following priority:

	IV	V	VI	VII
Pregnant Women	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Breastfeeding Women	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Postpartum Women			<input checked="" type="checkbox"/>	<input type="checkbox"/>
Infants	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Children		<input checked="" type="checkbox"/>		<input type="checkbox"/>

f. Attach a copy of any nutrition risk criteria that will be added, modified or deleted during the coming fiscal year. For each criterion, indicate:

- Applicable participant category
- Applicable priority level(s)
- Whether a physician’s diagnosis is required
- SA code number which conforms to list of codes provided by USDA for Participant Characteristics data collection

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):

[Policy and Procedure 2.11 Nutrition Risk Criteria](#)

C. Health Care Agreements, Referrals, and Coordination

1. State Agency Referral Agreements and Coordination of Services

a. The State agency has written formal agreements that permit the sharing of participant information with the following programs/providers (indicate whether information is shared manually (M) or through ADP (A) by placing either an M or A in front of the appropriate service):

SNAP	Rural/migrant health centers
TANF	Hospitals
M Medicaid	M Childhood immunization
SSI	Immunization registries
M EPSDT	Well-child programs
M MCH programs	M Child protective services
M Children with special health care needs program(s)	Private physicians
Family planning	IHS facilities
M Other (specify): Head start	

b. Formal agreements for coordination of services include:

- Responsibilities of each party
- Assurance that information is used only for program eligibility and/or outreach
- Assurance that information will remain confidential and not be shared with a third party

c. The State agency requires local agencies to coordinate services with, and/or develop referral systems for, the following (check all that apply):

- | | |
|--|--|
| <input checked="" type="checkbox"/> SNAP | <input checked="" type="checkbox"/> Children with special health care needs |
| <input checked="" type="checkbox"/> TANF | <input checked="" type="checkbox"/> Schools |
| <input type="checkbox"/> SSI | <input checked="" type="checkbox"/> Expanded Food and Nutrition Education Program (EFNEP) |
| <input checked="" type="checkbox"/> Medicaid | <input checked="" type="checkbox"/> Other food assistance program (TEFAP, FDPIR, CSFP, etc.) |
| <input type="checkbox"/> CHIP | <input checked="" type="checkbox"/> Breastfeeding promotion |
| <input type="checkbox"/> IHS facilities | <input checked="" type="checkbox"/> Child protective services |
| <input type="checkbox"/> MCH (clinics/facilities) | <input checked="" type="checkbox"/> Head Start |
| <input checked="" type="checkbox"/> Early and Periodic Screening, Diagnostic and Treatment (EPSDT) | <input checked="" type="checkbox"/> Early Head Start |
| <input checked="" type="checkbox"/> Family planning | <input type="checkbox"/> Healthy Start |
| <input checked="" type="checkbox"/> Prenatal care | <input type="checkbox"/> Substance abuse program |
| <input checked="" type="checkbox"/> Postnatal care | <input type="checkbox"/> Child abuse counseling |
| <input checked="" type="checkbox"/> Immunization | <input checked="" type="checkbox"/> Foster care agencies |
| <input type="checkbox"/> Dental services | <input checked="" type="checkbox"/> Homeless facilities |
| <input checked="" type="checkbox"/> Private physicians | <input checked="" type="checkbox"/> Mental health services |
| <input checked="" type="checkbox"/> Hospitals | <input checked="" type="checkbox"/> Rural/migrant health centers |
| <input checked="" type="checkbox"/> Well-child programs | |
| <input checked="" type="checkbox"/> Other (specify): Domestic Violence Shelters | |

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 10.02 Coordination of Program Services](#)

2. Local Agency Referral Procedures

a. The State agency ensures that local agencies make available to all adults applying or re-applying for the WIC Program for themselves or on behalf of others the following types of information:

- State Medicaid Program, including presumptive eligibility determinations, where available
- Child support services
- SNAP
- Substance abuse counseling/treatment programs
- TANF, including presumptive eligibility determinations, where available
- Other State-funded medical insurance programs (specify): [CHIP](#)
- Other nutrition services (specify):
- EPSDT Program
- Children's Health Insurance programs (s)

Other (specify):

b. The referral methods used by local agencies to other health and social service programs include (check all that apply and indicate the primary method of referral using the checkbox on the right):

- | | Primary |
|--|-------------------------------------|
| <input checked="" type="checkbox"/> State agency-developed referral forms | <input checked="" type="checkbox"/> |
| <input checked="" type="checkbox"/> Local agency-developed referral form | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Telephone call to referring agency | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Verbal referral to participants | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Automated client/participant information exchange | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Written literature on referral programs | <input type="checkbox"/> |
| <input type="checkbox"/> Follow-ups by staff to monitor | <input type="checkbox"/> |
| <input type="checkbox"/> Maintain a list of local resources for drug and other harmful substance abuse | <input type="checkbox"/> |
| <input type="checkbox"/> Counseling | <input type="checkbox"/> |
| <input type="checkbox"/> Other (specify): | <input type="checkbox"/> |

c. Methods used by other health and social service programs to refer clients to the WIC Program include (check all that apply and indicate the primary method of referral using the checkbox on the right):

- | | Primary |
|---|-------------------------------------|
| <input checked="" type="checkbox"/> WIC Program referral form | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Health/social program referral form | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Telephone call | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Verbal referral | <input checked="" type="checkbox"/> |
| <input checked="" type="checkbox"/> Automated client/participant information exchange | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Written literature on the WIC Program | <input type="checkbox"/> |
| <input type="checkbox"/> Other (specify): | |

d. The State agency has a system in place to monitor the extent to which WIC participants are using other health or social services (check all that apply):

- Yes (check): Medicaid TANF MCH SNAP
- Yes, other (specify):
- No

e. The State agency requires local agencies to monitor referrals to determine the extent of health or social services utilization in addition to State monitoring systems.

- Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 7.05 Coordination with Community Resources; 10.01 Coordination with Medicaid – Right From the Start Program; 10.02 Coordination of Program Services; 10.03 WIC/EPSTD Program Referral; 10.04 WIC/Head Start Program Referral](#)

f. In order to facilitate referrals to the Medicaid Program, the State agency provides each local agency a chart showing the maximum income limits, according to family size, applicable to pregnant women, infants, and children up to age 5 under the Medicaid Program.

- Yes No

g. The State agency assures that each local agency operating the Program within a hospital, and/or that has a

cooperative arrangement with a hospital, advises potentially eligible individuals that receive inpatient or outpatient prenatal, maternity, or postpartum services, or that accompany a child under the age of 5 who receives well-child services, of the availability of Program services.

Yes No

h. **The State agency ensures that, to the extent possible, local agencies provide an opportunity for individuals who may be eligible to be certified within the hospital for participation in WIC.**

Yes No

i. **The State agency ensures that when WIC is at maximum caseload, local agencies make referrals to:**

- Food banks
- Food pantries
- Soup kitchens or other emergency meal providers
- SNAP
- The Emergency Food Assistance Program (TEFAP)
- Food Distribution Program on Indian Reservations (FDPIR)
- Other (specify):

j. **The State agency ensures that when WIC is at maximum caseload, local agencies notify the State agency of any waiting lists established.**

Yes No

k. **The State agency ensures that when WIC is at maximum caseload, the State agency notifies FNS of any waiting lists established.**

Yes No

l. **The State agency ensures that when the WIC participant's family has immediate needs for food beyond what WIC might provide, local agencies make referrals to:**

- Food banks
- Food pantries
- Soup kitchens
- SNAP
- The Emergency Food Assistance Program (TEFAP)
- Food Distribution Program on Indian Reservations (FDPIR)
- Other (specify):

m. **Immunization Screening and Referral**

The State agency assures that each local agency is meeting the requirements of WIC Policy Memorandum #2001-7, August 30, 2001: Immunization Screening and Referral, as follows:

Screening children under the age of two using a documented immunization history:

Using the minimum screening protocol; or

Using a more comprehensive means, (specify):

Using another program or entity to screen and refer WIC children using a documented immunization history; (specify): ; or

- Implementing the minimum screening protocol is unnecessary because immunization coverage rates of WIC children by 24 months are 90% or greater; **or**
- The State agency has been unable to formalize a coordination agreement with the State Immunization Program. Provide explanation of extenuating circumstances:

The State agency's policy and procedure manual has been updated to include the above immunization screening and referral protocol.

- Yes No

D. Processing Standards

1. Notification Standards

a. The State agency defines special nutritional risk applicants who are to be notified of their eligibility within 10 days of the date of the first request (at the local agency) for program benefits as the following (check all that apply):

- Pregnant women eligible as Priority I High-risk infants (optional)
 Migrant farmworkers/family members Homeless (optional)
 Optional; please specify:

b. The State agency requires local agencies to follow special policies and procedures to ensure timely certification of:

- Rural applicants Employed applicants
 No special policies/procedures

c. The State agency's policy allows it to authorize an extension of the notification period up to 15 days for special nutritional risk applicants when local agencies provide a written request with justification.

- Yes No

d. Policies and procedures are in place to assure all other applicants are notified of eligibility within 20 days of first request (at the local agency) for Program benefits.

- Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.05 Timeframes for Processing Applicants](#)

2. Processing Standards

a. Processing standards begin when the applicant (check all that apply):

- Telephones the local agencies to request benefits
 Visits the local agency in person
 Makes a written request for benefits

b. The State agency requires the local agency to have a monitoring system in place to ensure processing standards are being met for all categories of applicants.

- Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation): [Policy and Procedure 2.05 Timeframes for Processing Applicants; 9.02 Local Agency Internal Review](#)

E. Certification Periods

1. Certification Period Standards

- a. (i) The State agency authorizes local agencies to certify infants under six months of age for a period extending up to the first birthday provided the quality and accessibility of health care services are not diminished :
- Yes, at all local agencies
 - Yes, at selected local agencies
 - No
- (ii) The State agency authorizes local agencies to certify children for a period of up to one year provided that participant children receive required health and nutrition services:
- Yes, at all local agencies
 - Yes, at selected local agencies
 - No
- (iii) The State agency authorizes local agencies to certify breastfeeding mothers for a period extending up to the infant's first birthday or until breastfeeding is discontinued (whichever comes first), provided that there will be no decrease in health and nutrition services that the participant would otherwise receive during a shorter certification period:
- Yes, at all local agencies
 - Yes, at selected local agencies
 - No
- (iv) The State agency ensures that health care and nutrition services are not diminished for participants certified for longer than six months:
- No
 - Yes (describe): [Participants are scheduled for anthropometrics measures and nutrition education at the six \(6\) month/mid-certification follow-up appointment.](#)
- b. **Extended certification is an option for the following (check all that apply):**
- Priority I infants
 - Priority II infants
 - Priority IV infants
 - Priority III Children
 - Priority V Children
 - Priority I Breastfeeding Women
 - Priority IV Breastfeeding Women
- c. **The State agency authorizes local agencies to shorten or extend the certification period up to 30 days in certain circumstances.**
- Yes (If yes, provide citation indicating circumstances):
 - No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation): [Policy and Procedure 2.08 Certification Periods; 2.16 Mid-Certification Follow-Up for Infants and Children](#)

2. **The State agency authorizes local agencies to disqualify an individual in the middle of a certification period for the following reasons (check all that apply):**
- Participant volunteers the information that they are over income
 - Participant abuse
 - Family member found income ineligible at recertification

- Failure to pick up food instruments/cash-value vouchers for 2 consecutive issuances
- Other (specify):

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.09 Notification of Ineligibility](#)

F. Transfer of Certification

1. Procedures for Transfer of Certification and Verification of Certification (VOC) Cards

- a. The State agency has procedures in place that are used by all local agencies for transfers of certification within the State agency (intra-State), between State agencies (inter-State), and to the WIC Overseas Program (WICO):

Intra-State	Inter-State	WIC Overseas	
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Yes
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No

- b. A participant ID card/folder is provided which also serves as a VOC card:

Yes No

- c. The State agency requires all local agencies to use a standardized VOC card:

Yes No

- d. VOC Cards are issued to the following (check all that apply):

- All participants
- Migrants
- Homeless
- Participants relocating during certification period
- Persons affiliated with the military who are transferred overseas
- Other (specify):

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.14 Verification of Certification \(VOC\) Cards](#)

2. The State agency requires all local agencies to include the following information on the VOC card (check all that apply):

- Name of participant
- Date certification performed
- Date income eligibility last determined
- Nutritional risk condition of the participant
- Date certification period expires
- Signature/printed or typed name of certifying local agency official
- Name/address/phone number of certifying local agency
- Identification number or some other means of accountability
- Other (specify):

3. The State agency requires all local agencies to accept as valid all VOC cards from both the domestic WIC

Program and the WIC Overseas Program that contain the following essential elements:

- Participant name
- Name and address of the certifying agency
- Date the current certification period expires

4. The State agency honors the one-year certification period for transferring participants (infants, children, and breastfeeding women) even if it certifies participants every six months.

- Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 2.14 Verification of Certification \(VOC\) Cards](#)

G. Dual Participation, Rights and Responsibilities, Fair Hearings, Sanctions

1. Dual Participation

a. The State agency has written procedures to prevent and detect dual participation within each local agency and between local agencies:

- Yes (Please attach any descriptions of policy in Appendix or cite appropriate section(s) of the Procedure Manual): [Policy and Procedure 1.11 Prevention and Detection of Dual Participation](#)
- No

b. The State agency has a written agreement with the Indian State agency(ies) or other geographic State agencies in proximity for the detection and prevention of dual participation (attach a copy of each applicable agreement or provide a citation of where a copy is located):

- Yes No Not applicable

c. The State agency has established procedures to handle participants found in violation due to dual participation:

- Yes (Please attach any descriptions of policy in Appendix or cite appropriate section(s) of the Procedure Manual): [Policy and Procedure 1.11 Prevention and Detection of Dual Participation](#)
- No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 1.11 Prevention and Detection of Dual Participation](#)

2. Participant Rights and Responsibilities

a. The State agency has uniform notification procedures that are used by all local agencies statewide:

- Yes No

b. The State agency requires all local agencies to inform applicant/participant of his/her rights and responsibilities in written form, and must be read by or to the applicant, parent, or caretaker:

- Yes No

c. The State agency has implemented a policy of disqualifying participants for not picking up food instruments:

- Yes No Not applicable

If yes, the policy is communicated to participants in the participant rights and responsibilities materials:

- Yes No Not applicable

d. The State agency has implemented a policy to specifically inform participants that they are not allowed to sell

WIC food benefits, including online:

Yes No; explain:

e. The State agency has policies and procedures to identify attempted sales of WIC food benefits in their WIC State Plan:

Yes No; explain:

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
Policy and Procedure 1.06 Participant Sanctions; 2.10 Notification of Participant Rights and Responsibilities

f. The State agency has developed special notification policies and procedures for the following:

- Applicant/participant who cannot read
- Applicant/participant who speaks in a language other than English
- Homeless
- Migrants
- Persons with disabilities
- Other (specify):

g. The State agency requires all local agencies to provide notification of participant rights and responsibilities in the following situations:

- Eligibility at each certification
- Ineligibility at initial certification
- Mid-certification disqualification
- Expiration of a certification period
- Waiting list status
- Other (specify):

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
Policy and Procedure 2.10 Notification of Participant Rights and Responsibilities

f. Fair Hearing and Sanction System

a. The State has a law or regulation governing participant appeals:

Yes No

b. The State agency has established statewide fair hearing procedures:

- Yes; attach fair hearing procedures for participants or specify the location in the Procedure Manual and reference in additional detail section below.
- No

c. State or local agency actions against participants include (check all that apply):

- Reclaiming the value of improperly received benefits
- Disqualification from the Program for up to one year
- Suspension from the Program mid-certification
- Other (specify):

d. Appeal hearings are held at:

- WIC State agency parent agency

- Other State agency or hearing board (specify): [West Virginia DHHR Board of Review](#)
- Local WIC agency
- Other (specify):

e. Statewide fair hearing procedures include (check all that apply):

- Request for hearing
- Denial or dismissal of request
- Rules of procedure
- Fair hearing decision
- Judicial review
- Local agency responsibilities
- Continuation of benefits
- Responsibilities of hearing official
- Other (specify):

f. State agency procedures require written notification for (check all that apply):

- Appeal rights
- Denial or dismissal of request
- Termination within certification period
- Judicial review
- Request for hearing
- Notice of hearing
- Fair hearing decision
- Other (specify):

g. The State agency has established timeframes to govern each step of the hearing process:

- Yes No

h. The State agency requires all local agencies to document any notification/correspondence in the participant's file:

- Yes No

i. The State agency has a written sanction policy for participants:

- Yes (If yes, provide appropriate citation below)
- No

j. The State agency has established procedures which determine the type and levels of sanctions to be applied against participants:

- Yes No

ADDITIONAL DETAIL: Certification and Eligibility Appendix and/or Procedure Manual (citation):
[Policy and Procedure 1.06 Participant Sanctions; 1.07 Fair Hearing Policy for Applicants and Participants](#)